FAMILY SUPPORT WORKER
JOB DESCRIPTION

SUMMARY OF ROLE

The role of the Family Support Worker is to engage with families facing complex challenges, aiming to improve student outcomes. They work holistically to support disadvantaged families to overcome a variety of adversities and barriers. Family Support work is student-centred and led by the needs of each individual family.

By helping students overcome difficulties at school and home, Family Support Workers have a long term impact by improving attendance, behaviour, self-esteem, and confidence, while raising aspirations.

Based at our partner school - Elizabeth Woodville School

Address: Stratford Rd, Deanshanger, Milton Keynes, MK19 6HN

Hours: 22.5 hours per week, part time, all year round. Flexibility of working hours may be required with advance notice.

Salary: £27,000 Pro-Rata (full time hours: 37.5)

BENEFITS INCLUDE:

- SPECIALISED LEARNING & DEVELOPMENT
- PENSION & DEATH IN SERVICE
- PRIVATE HEALTHCARE (BUPA)
- 25 DAYS HOLIDAY (PRO RATA)
- COMPANY SICK PAY

GRACE FOUNDATION

KEY RESPONSIBILITIES

- Work with a caseload of identified families, providing support for practical, social, and emotional needs that may be hindering student progress at school.
- Assist families facing difficulties, such as bereavement, caring responsibilities, domestic violence and abuse, substance misuse, financial hardship, housing issues, separation or divorce, care orders, parenting challenges, mental and physical health issues, disabilities, and learning difficulties.
- Offer practical support, programmes, and workshops for referred families.
- Complete assessments of family needs and develop support plans in collaboration with relevant stakeholders and external partners.
- Undertake home and community visits to offer practical assistance and provide pastoral support.
- Provide pastoral care to students in relation to the complex needs of their families.
- Work closely with the school's safeguarding and pastoral teams.
- Stay informed about local service provisions and resources, enabling effective signposting and referrals.
- Collaborate with school staff to engage parents/carers in school events and workshops, and encourage parent voice to improve the school community.
- Support young people and families with faith-related matters, offering appropriate referrals to faith-based agencies when needed.
- Track, record, and measure the impact of support provided, ensuring that outcomes are effectively evaluated.
- Carry out general administrative tasks as required.
- Work as an integrated part of the Ethos Team.
- Undertake any other reasonable duties as directed by line management.

CHRISTIAN ETHOS

We have a clear expectation that employed staff will have a familiarity with, and an ability to perform in accordance with, the mission, vision and values of Grace Foundation's charitable objectives.

In line with these charitable objectives, and in accordance with the Equality Act 2010, it is therefore a Genuine Occupational Requirement that this post holder is a practicing Christian unless specified otherwise in the job description.

To apply for this post please complete the application form on our website: https://www.grace-foundation.org.uk/jobs

HOW TO APPLY:

Application forms can be completed or downloaded from:

grace-foundation.org.uk/jobs

Deadline for applications:
Tuesday 10th November 2026

ENQUIRIES:

info@grace-foundation.org.uk

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THE GRACE CHARITABLE TRUST

Grace Foundation is committed to safeguarding & promoting the welfare of children & young people & expects all staff & volunteers to share this commitmen
The position is subject to a satisfactory Enhanced DBS check and references.